



## NEW PRODUCT LIMITED WARRANTY

Every new King-Dome Satellite System is thoroughly inspected and tested before leaving the factory, and is covered by the following two year parts and one year labor limited warranty from the date of original purchase:

- Two year parts warranty: The customer is not responsible for the cost of replacement parts if the original part is determined to be defective under the terms of the warranty. The customer is responsible for the cost of replacement parts after two years.
- One year labor warranty: The customer is not responsible for labor costs to repair unit if unit falls under the terms of the warranty. Any warranty labor outside of that performed at the factory is not covered unless the product has been installed by an authorized dealer/installer or OEM manufacturer. The customer is responsible for all labor costs after one year.

Should any trouble develop during the warranty period, contact King Controls. You must contact King Controls before the warranty period expires. The customer must supply proof of purchase (such as a dated sales receipt) when requesting warranty service. If customer cannot supply proof, warranty period shall start 30 days after date of manufacture.

Only King Controls and certified dealers are authorized to perform warranty evaluations and repairs. Depending upon the problem, King Controls may authorize the dealer to perform the necessary repairs, or may have the unit returned to King Controls for repairs.

A certified dealer must not perform any repair without first contacting King Controls for a Service Order Number. King Controls will advise the dealer on how to proceed with any repairs.

If it is determined that the unit needs to be returned to King Controls, customer must return COMPLETE product, freight prepaid, to: **King Controls, 11200 Hampshire Ave. S. Bloomington, MN 55438-2453.**

If inspection shows the trouble is caused by defective workmanship or material, King Controls will repair (or at its option, replace) without charge.

When returning product, King Controls will supply an RMA number (Return Merchandise Authorization). This number must be clearly written on the box. Failure to clearly write RMA number on box may result in delays in processing claim. Along with product, customer should include in the box: his/her name, address, daytime phone number, proof of purchase and description of the problem.

This warranty does not cover installation and external wiring, or remanufactured units. This warranty is not transferable from the original owner.

Due to the expanding and changing TV market, King Controls cannot be held responsible for changes made to satellite services. Software updates to address such issues are not covered under warranty.

This warranty also does not apply where:

- The product has been abused, misused, improperly installed or improperly maintained.
- Repairs have been made or attempted by others that are not certified by King Controls to do such repairs.
- Repairs are required because of normal wear and tear.
- Alterations have been made to the product.
- The dome cover has been removed without authorization.
- Damage has been caused by power washing.
- Circumstances beyond the control of King Controls cause the product to no longer operate correctly.
- Customer is not the original owner.

**In no event shall King Controls be liable for any indirect, incidental, or consequential damages from the sale or use of the product. This disclaimer applies both during and after the term of the warranty.**

**King Controls disclaims liability for any implied warranties, including implied warranties of “merchantability” and “fitness for a specific purpose,” after the one year term of this warranty.**

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

